

1. What do Ukrainian citizens and their family members need to know when they arrive in Lithuania?

Ukrainian citizens and their family members should contact the Registration Centre (Pramonės g. 1B, Alytus, may change) upon arrival in Lithuania. After registration, foreigners who do not have a place of residence will be taken to temporary accommodation (in municipalities or with private individuals). It can take up to 3 days to stay at the Registration Centre.

In other EU countries, you should contact that country's officials and civil servants.

2. Where is the Registration Centre?

The Registration Centre is located at Pramonės g. 1B, Alytus (Alytaus cultural centre, location may change).

3. Can the Red Cross accommodate us?

Now Lithuanian Red Cross society does not provide accommodation for those who arrived from Ukraine. However, we will provide information regarding accommodation possibilities when we have more information.

4. What kind of help can the Red Cross provide?

Lithuanian Red Cross can provide legal consultations regarding your legal status in Lithuania. We can provide humanitarian aid (e. g., food, hygiene products, SIM cards, items needed for children).

You can contact Lithuanian Red if you have lost a contact with family members during travel to Lithuania or who are still in Ukraine. In such cases, contact us via email tracing@redcross.lt or call by phone [+37052127322](tel:+37052127322).

5. We are traveling towards Lithuanian border. Whether we will be able to cross the border of EU?

Currently we do not have information regarding any restrictions on access to EU territory.

6. Are there flights from Ukraine to Vilnius?

According to our data, there are no flights over the territory of Ukraine, but you can try to cross the border by car.

7. Are Ukrainian citizens subject to visa-free regime in the Republic of Lithuania?

Yes, Ukrainian citizens with biometric passports are granted visa-free regime (90 days stay in Lithuania and in the whole Schengen area within 180 days).

8. I live and work in Lithuania. I would like to bring my family to Lithuania, what should I do?

Your family members can come to EU legally, because Ukrainian citizens are granted visa-free regime. After arrival to Lithuania your family members shall register at Registration Centre. They will be able to live with you.

Red Cross does not organise travels and evacuation from Ukraine to Lithuania, but we can provide legal consultations.

9. What if my national visa or temporary residence permit has expired?

Ukrainian citizens holding biometric passports and whose national visas or temporary residence permits expire in the Republic of Lithuania can immediately start enjoying the 90-day visa-free regime.

10. What if a decision to return to a foreign country has been made with respect to a Ukrainian citizen or his/her family member?

Ukrainian citizens and their family members who have decision to return may remain in the Republic of Lithuania. The Migration Department will publish additional information on the steps to be taken by these persons.

11. What should I do if a Ukrainian citizen or his/her family member is in Lithuania illegally (e.g. after the expiry of the visa-free regime)?

The Migration Department still will accept applications for temporary residence permits or visas from Ukrainian citizens and their family members who are illegally present in Lithuania. Currently no return or deportation decisions will be taken.

12. Will visas or temporary residence permits held by Ukrainian citizens and their family members be cancelled?

No, national visas and temporary residence permits held by Ukrainian citizens and their family members will not be cancelled.

13. Where should I go if I want to ask for asylum?

You should go to the territorial division of the Migration Department, where you can ask officials that you want to ask for asylum. The asylum procedure will be started. You will find addresses of territorial division by following this link - <https://migracija.lrv.lt/en/structure-and-contacts/contacts-2>

Even if you currently live in Lithuania with visa of residence permit, you can apply for asylum at the territorial division of the Migration Department.

14. Where can I go to get information on migration procedures for Ukrainian citizens and their family members?

Ukrainian citizens can contact the general information line of the Migration Department at 8 707 67000, from abroad at +370 5 271 7112, or by e-mail at info@migracija.gov.lt.

The Migration Department will regularly update information on regarding Ukrainian citizens on the website at www.migracija.lt.

The Migration Department will also open information counselling desks for Ukrainian citizens and their family members (opening hours 7:30 - 16.30, no prior registration required):
<https://www.migracija.lt/kontaktai>

15. I am living in Lithuania, and I would like to help for Ukrainians who are fleeing war. How can I help them?

You can donate via platform - [Mūsų širdys ir rankos - Ukrainai! - EMOCINEI IR KRIZINEI PAGALBAI - PROJEKTAI - Aukok.lt](#)

You can accommodate Ukrainian citizen(s), who are fleeing war, in your family and your home. More information can be found here [Stiprūs Kartu – Padėkite artimui savo! \(stipruskartu.lt\)](#).

You also can join Lithuanian Red Cross as a volunteer. You should fill this questionnaire: [Savaniaukite | Lietuvos Raudonojo Kryžiaus draugija \(redcross.lt\)](#)